

Republic of the Philippines SANGGUNIANG PANLUNGSOD City Government of Naga

RESOLUTION NO. 2024-561

A RESOLUTION URGING BUS COMPANIES TO EXTEND UP TO TWO MONTHS THE EXPIRATION DATE OF TRAVEL TICKETS BOOKED FROM OCTOBER 22 TO NOVEMBER 16, 2024, AND TO WAIVE RE-BOOKING FEES DUE TO CALAMITY:-

Sponsor: Hon. Gilda Gayle R. Abonal-Gomez

WHEREAS, Naga City has recently been affected by Tropical Storm (TS) Kristine and the threat of TS Pepito causing disruptions to daily life and transportation;

WHEREAS, a state of calamity was declared for the city of Naga due to the massive inundation of TS Kristine, for which up to this date, rehabilitation efforts are still being done;

WHEREAS, many of our residents have pre-purchased travel tickets for bus services, which they were unable to use since trips from Naga City to Metro Manila and vice-versa were cancelled due to impassable roads for certain days between the time TS Kristine hit the city up to the threat of TS Pepito;

WHEREAS, for the period between October 22 and November 16, 2024, affected individuals and families spent tireless efforts in rebuilding their lives and homes, and preparing for the next typhoon, prioritizing these over their scheduled travels;

WHEREAS, some bus companies have a specific policy pertaining to expiration of tickets when not used due to personal reasons of passengers, that is, purchased tickets are only valid for re-booking for a period of one month after the supposed date of travel;

WHEREAS, extending the expiration date of these travel tickets would provide relief and support to the affected individuals and families, after all, the reason for not being able to use the ticket was beyond their control;

WHEREAS, granting such extension would demonstrate the bus companies' commitment, compassion, and understanding to their clients and to the community's wellbeing;

NOW, THEREFORE, on motion of Hon. Gilda Gayle R. Abonal-Gomez duly seconded by Hon. Jessie R. Albeus, Hon. Melvin Ramon G. Buenafe, and Hon. Jose C. Rañola;

BE IT RESOLVED, as it is hereby resolved, to urge bus companies operating within Naga City to extend up to two months the expiration date of all travel tickets booked from October 22 to November 16, 2024, and to waive re-booking fees due to recent the recent calamity.



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RESOLVED FURTHER, that bus companies communicate their support for this resolution to their clients and ensure that the necessary adjustments are made to honor the extended expiration dates of travel tickets and waive re-booked fees.

LET COPIES of this Resolution be furnished to His Honor, the City Mayor for his concurrence, and the Bicol Central Station Manager and bus companies operating within the City of Naga for their consideration.

APPROVED. Adopted: November 19, 2024

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WE HEREBY CERTIFY to the correctness of the foregoing resolution.

GIL A. DE LA TORRE Secretary to the Sangguniang Panlungsod

cran Ann CECILIA B. VELUZ-DE ASIS City Vice Mayor & Presiding Officer

CONCURRED:

LEGACION NELSO Mayor 11/28/24