

Mandate, Vision/Mission, Major Final Output, Performance Indicators and Target CY 2024
Naga City


Office : **INFORMATION TECHNOLOGY OFFICE**
 Mandate : Takes charge of computerization of various city government offices and functions; operates and maintains local geographical information system (GIS)
 Vision : An Information Technology Office (ITO) with highly competent personnel and equipped with the necessary technological support for the provision of ICT services to the city government's departments/offices.
 Mission : To constantly upgrade our knowledge and skills to be able to adapt and keep up with the fast paced digital world.
 Organizational Outcome : Relevant data gathered, managed, and utilized.

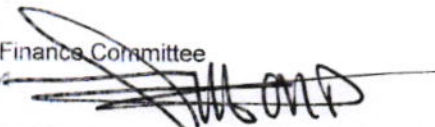
AIP Ref Code	Program/Project/Activity Description	Major Final Output	Performance/ Output Indicator	Target for the Budget Year	Proposed Budget for the Budget Year			
					PS	MOOE	CO	Total
A. GENERAL ADMINISTRATION AND SUPPORT (GAS)								
1000-2-2-31-001-000-000	General Administrative Services	Administrative and Support Services	Percentage of administrative and other support services fully completed within budget and schedule	100%	9.727	1.984	0.000	11.711
B. OPERATIONS								
1000-2-2-31-003-001-000	Systems/Applications Development Deployment & Maintenance	ICT Services	Systems Development & Maintenance	Maintain existing systems with 90% service response & resolution levels		1.070	0.000	1.070
1000-2-2-31-003-002-000	Network and Database Administration		Network and internet connectivity provided; connection issues resolved while ensuring database availability (98% of the time) and security	98% Operational availability of network, database, and internet connection		5.646	0.000	5.646
1000-2-2-31-003-003-000	IT Infrastructure, Equipment & Operations Support		IT Support	Requests for repair and new installation acted upon with a 90% service level		0.000	4.064	4.064
TOTAL					9.727	8.700	4.064	22.491


Prepared:


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 Department Head

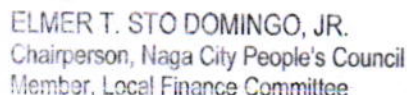
Reviewed: Local Finance Committee

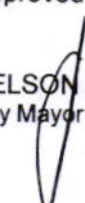

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 Member, Local Finance Committee


NELSON S. LEGACION
 City Mayor