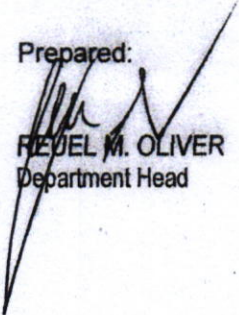




Mandate, Vision/Mission, Major Final Output, Performance Indicators and Target CY 2023
Naga City

Office : **INFORMATION TECHNOLOGY OFFICE**
 Mandate : Takes charge of computerization of various city government offices and functions; operates and maintains local geographical information system (GIS)
 Vision : An Information Technology Office (ITO) with highly competent personnel and equipped with the necessary technological support for the provision of ICT services to the city government's departments/offices.
 Mission : To constantly upgrade our knowledge and skills to be able to adapt and keep up with the fast paced digital world.
 Organizational Outcome : Relevant data gathered, managed, and utilized.

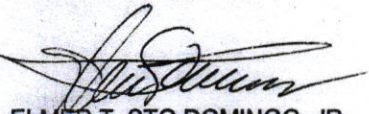
AIP Ref Code	Program/Project/Activity Description	Major Final Output	Performance/Output Indicator	Target for the Budget Year	Proposed Budget for the Budget Year			
					PS	MOOE	CO	Total
A. GENERAL ADMINISTRATION AND SUPPORT (GAS)								
1000-000-2-3-1121-001-000-000	General Administrative Services	Administrative and Support Services	Percentage of administrative and other support services, such as the capacity development of ITO personnel fully completed within budget and schedule	100% completed	9.677	0.295	0.000	9.972
B. OPERATIONS								
1000-000-2-3-1121-003-001-000	Systems/Applications Development Deployment & Maintenance	ICT Services	Percentage of ICT programs, projects, and activities (PPAs) fully implemented within budget and schedule:	Existing systems maintained with 90% service response & resolution levels	6.489	2.000	8.489	
1000-000-2-3-1121-003-002-000	Network and Database Administration			Network and internet connectivity provided; connection issues resolved while ensuring database availability (98% of the time) and security				
1000-000-2-3-1121-003-000-000	IT Infrastructure, Equipment & Operations Support			IT equipment required by user department/office procured/installed				
TOTAL					9.677	6.784	2.000	18.461

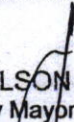
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