



## Availing of General Consultation, Treatment of Minor Medical Cases and Emergencies

### ABOUT THE SERVICES

The Our Lady of Lourdes Infirmary is funded and operated by the city government, that serves primarily as emergency and out-patient medical facility and birthing center to better address the need for accessible healthcare facilities in the far-flung areas of the city.

Major surgery and medical cases can be attended to by Bicol Medical Center (BMC) – a national government – operated (Department of Health) Hospital – and other private hospitals within the city.

Hospital Hours / Consultation Schedule:

Monday to Friday	8:00 AM to 4:00 PM
Saturday	8:00 AM to 12:00 Noon
Sunday	Emergency Cases Only

HOSPITAL SERVICES	CHARGE
<b>1. Operating Room Fees</b> <ul style="list-style-type: none"> <li>Minor Operation</li> <li>ER Fee</li> </ul>	₱ 1,000.00 ₱ 100.00
<b>2. Normal Spontaneous Delivery Fees</b> <ul style="list-style-type: none"> <li>Delivery Room</li> <li>Newborn Screening Test</li> <li>Newborn Hearing Test</li> </ul>	₱ 3,500.00 ₱1,750.00 ₱ 350.00
<b>3. OB Gyne</b> <ul style="list-style-type: none"> <li>Breech extraction</li> <li>Vaginal Delivery with Episiotomy</li> </ul>	₱ 2,000.00 ₱ 1,500.00
<b>4. Minor Surgeries</b> <ul style="list-style-type: none"> <li>Debridement of wounds, burns, etc.</li> <li>Excision</li> <li>Incision and Drainage</li> <li>Nail Extraction</li> <li>Cauterization of Warts</li> <li>Circumcision</li> <li>Suturing Fee</li> </ul>	₱ 350.00 ₱ 350.00 ₱ 300.00/ ₱ 500.00 ₱ 350.00 / nail ₱ 500.00 ₱ 1,600.00 ₱ 50.00 / bite
<b>5. Miscellaneous Fees</b> <ul style="list-style-type: none"> <li>Oxygen Used</li> <li>Energy for Electric Fan per day</li> <li>Energy for TV per day</li> <li>Ambulance Fee (Non-emergency within Naga City)</li> <li>Ambulance Fee (To Metro Manila and vice-versa)</li> </ul>	₱ 50.00 / hr. ₱ 75.00 ₱ 75.00 ₱ 500.00 ₱ 10,000.00
<b>6. Dental Services</b> <ul style="list-style-type: none"> <li>Tooth Extraction</li> </ul>	₱ 150.00
<b>7. Special Services</b> <ul style="list-style-type: none"> <li>Removal of Foreign Body, Intra Nasal, NGT Insertion</li> <li><b>Change of Catheter</b> <ul style="list-style-type: none"> <li>Catheter (with medical supplies)</li> <li>Catheter (without medical supplies)</li> </ul> </li> <li>Dressing (minor wounds)</li> <li>Nebulization Fee</li> </ul>	₱ 200.00 ₱ 200.00 ₱ 500.00 ₱ 50.00 ₱ 50.00
<b>8. Health Certification</b> <ul style="list-style-type: none"> <li>Registered Certification of Live Birth (Parent's Copy) BIRTH FORM</li> <li>Birth Certificate Issuance (Other than Parent's Copy) REQUEST AND COPY</li> <li>Medico-Legal Certification / Medical Certification / Medical Record request</li> </ul>	₱ 100.00 ₱ 100.00 ₱ 100.00



<ul style="list-style-type: none"> <li>• Patient's Card</li> <li>• Fine for Lost Patient's Card</li> </ul>	₱ 20.00 ₱ 100.00
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<b>Department / Office:</b>		<b>Our Lady of Lourdes Infirmary</b>		
<b>Classification:</b>		Simple		
<b>Type of Transaction</b>		G2C – Government to Citizens		
<b>Who may avail</b>		Any resident that needed to undergo Consultation, Emergency Treatment and Minor Operation		
<b>CHECKLIST OF REQUIREMENTS</b>				
none				
<b>CLIENT STEPS</b>	<b>AGENCY ACTION</b>	<b>FEES TO BE PAID</b>	<b>PROCESSING TIME</b>	<b>PERSON RESPONSIBLE</b>
	Out-Patient Department Consultation  1. Registration and Taking of Vital Signs  Retrieves Record.  Nurse ask the patient to register for record purposes. Nurse takes vital signs.	₱	15 minutes	OPD NURSE / BARANGAY HEALTH WORKER
	2. General Consultation and Prescription of medication  Doctor checks up patient and prescribes medication		5 –10 minutes	OPD MEDICAL OFFICER ON DUTY
	3. Diagnostic Test  Patient undergoes diagnostic test at HOC			
	4 Admission for Hospital Confinement (If necessary)  If necessary, Medical officer admits the patient for Hospital confinement and is instructed to be admitted to the hospital			ER NURSE / MEDICAL OFFICER ON DUTY
<b>TREATMENT OF URGENT CASES</b>				
1. Go to the Emergency Room				



Patient goes to the emergency room for initial treatment and registration			2 minutes	ER NURSE / MEDICAL OFFICER ON DUTY
	2. Minor surgery  Medical Officer on duty performs minor surgical surgeries		Case to Case	ER NURSE / MEDICAL OFFICER ON DUTY
	3. Admission for hospital Confinement (if necessary)  If necessary, medical officer admits the patient for hospital confinement and is instructed to be admitted to the hospital.			MEDICAL OFFICER ON DUTY
<b>TREATMENT OF EMERGENCY OR LIFE-THREATENING CASES</b>				
1. Go to the Emergency Room  Patient is brought to the emergency room for immediate medical management.			1 minute	MEDICAL OFFICER ON DUTY / ER NURSE ON DUTY
2. Diagnostic Test  Patient undergoes diagnostic test at HOC.				
	3. Admission of Hospital Confinement (if necessary)  If necessary, Medical Officer admits the patient for hospital confinement and is instructed to be admitted to the hospital.			
<b>TOTAL</b>		<b>P</b>	28 minutes	

**OUR LADY OF LOURDES INFIRMARY**

Km. 12, Carolina, Naga City

For more information, please Contact:



Dr. Vito C. Borja II, MHcA, CFP – City Government Department Head I / City Health Officer I  
Email: [ollicarolina15@yahoo.com](mailto:ollicarolina15@yahoo.com)