



Availing of General Consultation, Treatment of Minor Medical Cases and Emergencies

ABOUT THE SERVICES

The Naga City Hospital is funded and operated by the city government. It is a Level I DOH BEMONC facility-based hospital that caters to Nagueños' needs for general consultation, emergency treatment and treatment of minor medical cases.

Major surgery and medical cases can be attended to by the Bicol Medical Center (BMC) – a national government-operated (Department of Health) hospital-and other private hospitals within the city.

Hospital hours:

- Outpatient Department – open only from 8:00 AM to 5:00 PM
- Emergency Treatment – open 24 hours

Minor Surgeries

Excision	P 350.00
Incision and Drainage	P 300.00
Suturing (depending on type of wound)	Depends on suture and supplies to be used
Debridement	P 350.00
Circumcision	P 1,600.00
Dressing (depending on supplies used) Ordinary wound dressing	P 50.00

Department / Office:		NAGA CITY HOSPITAL		
Classification:		Simple		
Type of Transaction:		G2C - Government to Citizens		
Who may avail		Any Resident that needed to undergo Consultation, Emergency Treatment and Minor Operation		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
• Referral from Barangay Midwife		• Barangay Health Center		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Out-Patient Department Consultation 1. Registration and Taking of Vital Signs Retrieves records. Nurse asks the patient to register for record purposes. Nurse takes vital signs.	P	15 minutes/patient	OPD NURSING ATTENDANT
	2. General Consultation and Prescription of Medication		5 - 10 minutes	OPD MEDICAL OFFICER ON DUTY



	Doctor checks up patient and prescribes medication.			
	3. Diagnostic Test Patient undergoes diagnostic tests.		15-30 minutes	CHRISTINE N. SANTAMARIA Medical Technologist III MEDICAL TECHNOLOGIST ON DUTY
	4. Admission for Hospital Confinement (if necessary) If necessary, Medical Officer admits the patient for hospital confinement and is instructed to be admitted to the hospital.			ER NURSE / MEDICAL OFFICER ON DUTY
TREATMENT OF URGENT CASES				
1. Go to the Emergency Room Patient goes to the Emergency Room for initial treatment and registration.			2 minutes	ER NURSE / MEDICAL OFFICER ON DUTY
	2. Minor Surgery Medical Officer on duty performs minor surgical surgeries.		Case to Case	ER NURSE / MEDICAL OFFICER ON DUTY
	3. Admission for Hospital Confinement (if necessary) If necessary, Medical Officer admits the patient for hospital confinement and is instructed to be admitted to the hospital.			MEDICAL OFFICER ON DUTY
TREATMENT OF EMERGENCY OR LIFE-THREATENING CASES				
1. Go to the Emergency Room Patient is brought to				MEDICAL TECHNOLOGIST ON DUTY



the Emergency Room for immediate medical management.			1 minute	ER NURSE ON DUTY
2. Diagnostic Test Patient undergoes diagnostic tests.			30 minutes – 1 hour	DR. NESTOR S. BERJA Medical Officer III DR. AZUERO B. BAESA Medical Officer III DR. STEPHEN C. PAAÑO Medical Officer III DR. RONALDO T. AMORANTO Medical Officer IV DR. JAMELA D. MANGENTE Medical Officer III DR. MARIA SARAH O. DE LOS SANTOS Medical Officer (COS)
	3. Admission for Hospital Confinement (if necessary) If necessary, Medical Officer admits the patient for hospital confinement and is instructed to be admitted to the hospital.			
TOTAL		P	1 hour and 58 minutes	

NAGA CITY HOSPITAL

Peñafrancia Ave., Zone 1, Peñafrancia, Naga City

For more information, please contact:

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