



## Complaints – Illegal Vending

### ABOUT THE SERVICE

NAGA CITY Peoples Mall and street vendors are registered with the NCPM. They are assigned a specific area within the mall or the city's business district where they can put up stalls and sell their wares. Those who violate the guidelines on vending should be reported to the NCPM. They are apprehended and their goods are confiscated.

<b>Department / Office:</b>		<b>MARKET ENTERPRISE AND PROMOTIONS OFFICE</b>		
<b>Classification:</b>		Simple		
<b>Type of Transaction:</b>		G2B - Government to Businesses		
<b>Who may avail</b>		Street Vendors		
<b>CHECKLIST OF REQUIREMENTS</b>		<b>WHERE TO SECURE :</b>		
none				
<b>CLIENT STEPS</b>	<b>AGENCY ACTION</b>	<b>FEES TO BE PAID</b>	<b>PROCESSING TIME</b>	<b>PERSON RESPONSIBLE</b>
1. Report Complaint  Complainant proceeds to the NCPM and looks for the Market Superintendent or Guard on duty to report his complaint.		<b>Obstruction:</b> P 100.00  <b>Illegal Vending:</b>  <i>1<sup>st</sup> Offense</i> P 300.00  <i>2<sup>nd</sup> Offense</i> P 500.00  <i>3<sup>rd</sup> Offense</i> P 1,000.00	10 minutes	Clerk on Duty  Guard on Duty
	2. Inspection and Assessment of Area of Illegal Vending  After hearing the report, the Guard on Duty proceeds to the reported area occupied by illegal vendors. The guard assesses the situation and determines if the complaint is reasonable.		10 minutes	Guard on Duty
	3. Apprehension  If complaint is found reasonable. The guard apprehends the illegal vendor.		10 minutes	Guard on Duty
<b>TOTAL</b>		P	30 minutes	



**MARKET ENTERPRISE AND PROMOTIONS OFFICE**

2/F, Naga City People's Mall, Gen. Luna St., Naga City

For more information, please contact:

Ramon J. Florendo, City Government Department Head I / Market Enterprise & Promotions Officer I

Tel. No. 8817906

E-mail: [mepo.naga@gmail.com](mailto:mepo.naga@gmail.com)