



Availing of General Consultation, Treatment of Minor Medical Cases and Emergencies

ABOUT THE SERVICES

The Our Lady of Lourdes Infirmary is funded and operated by the city government, that serves primarily as emergency and out-patient medical facility and birthing center to better address the need for accessible healthcare facilities in the far-flung areas of the city.

Major surgery and medical cases can be attended to by Bicol Medical Center (BMC) – a national government – operated (Department of Health) Hospital – and other private hospitals within the city.

Hospital Hours / Consultation Schedule:

Monday to Friday	8:00 AM to 4:00 PM
Saturday	8:00 AM to 12:00 Noon
Sunday	Emergency Cases Only

HOSPITAL SERVICES	CHARGE
1. Operating Room Fees <ul style="list-style-type: none"> Minor Operation ER Fee 	₱ 1,000.00 ₱ 100.00
2. Normal Spontaneous Delivery Fees <ul style="list-style-type: none"> Delivery Room Newborn Screening Test Newborn Hearing Test 	₱ 3,500.00 ₱1,750.00 ₱ 350.00
3. OB Gyne <ul style="list-style-type: none"> Breech extraction Vaginal Delivery with Episiotomy 	₱ 2,000.00 ₱ 1,500.00
4. Minor Surgeries <ul style="list-style-type: none"> Debridement of wounds, burns, etc. Excision Incision and Drainage Nail Extraction Cauterization of Warts Circumcision Suturing Fee 	₱ 350.00 ₱ 350.00 ₱ 300.00 ₱ 350.00 / nail ₱ 500.00 ₱ 1,600.00 ₱ 50.00 / bite
5. Miscellaneous Fees <ul style="list-style-type: none"> Oxygen Used Energy for Electric Fan per day Energy for TV per day Ambulance Fee (Non-emergency within Naga City) Ambulance Fee (To Metro Manila and vice-versa) 	₱ 50.00 / hr. ₱ 75.00 ₱ 75.00 ₱ 500.00 ₱ 10,000.00
6. Dental Services <ul style="list-style-type: none"> Tooth Extraction 	₱ 150.00
7. Special Services <ul style="list-style-type: none"> Removal of Foreign Body, Intra Nasal, NGT Insertion Change of Catheter <ul style="list-style-type: none"> Catheter (with medical supplies) Catheter (without medical supplies) Dressing (minor wounds) Nebulization Fee 	₱ 200.00 ₱ 200.00 ₱ 500.00 ₱ 50.00 ₱ 50.00
8. Health Certification <ul style="list-style-type: none"> Registered Certification of Live Birth (Parent's Copy) BIRTH FORM Birth Certificate Issuance (Other than Parent's Copy) REQUEST AND COPY Medico-Legal Certification / Medical Certification / Medical Record request 	₱ 100.00 ₱ 100.00 ₱ 100.00



<ul style="list-style-type: none"> • Patient's Card • Fine for Lost Patient's Card 	₱ 20.00 ₱ 100.00
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Department / Office:		Our Lady of Lourdes Infirmary		
Classification:		Simple		
Type of Transaction		G2C – Government to Citizens		
Who may avail		Any resident that needed to undergo Consultation, Emergency Treatment and Minor Operation		
CHECKLIST OF REQUIREMENTS				
none				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Out-Patient Department Consultation 1. Registration and Taking of Vital Signs Retrieves Record. Nurse ask the patient to register for record purposes. Nurse takes vital signs.	₱	15 minutes	OPD NURSE / BARANGAY HEALTH WORKER
	2. General Consultation and Prescription of medication Doctor checks up patient and prescribes medication		5 –10 minutes	OPD MEDICAL OFFICER ON DUTY
	3. Diagnostic Test Patient undergoes diagnostic test at HOC			
	4 Admission for Hospital Confinement (If necessary) If necessary, Medical officer admits the patient for Hospital confinement and is instructed to be admitted to the hospital			ER NURSE / MEDICAL OFFICER ON DUTY
Treatment of Urgent Cases				



1. Go to the Emergency Room Patient goes to the emergency room for initial treatment and registration			2 minutes	ER NURSE / MEDICAL OFFICER ON DUTY
	2. Minor surgery Medical Officer on duty performs minor surgical surgeries		Case to Case	ER NURSE / MEDICAL OFFICER ON DUTY
	3. Admission for hospital Confinement (if necessary) If necessary, medical officer admits the patient for hospital confinement and is instructed to be admitted to the hospital.			MEDICAL OFFICER ON DUTY
Treatment of Emergency of life-threatening Cases				
1. Go to the Emergency Room Patient is brought to the emergency room for immediate medical management.			1 minute	MEDICAL OFFICER ON DUTY / ER NURSE ON DUTY
2. Diagnostic Test Patient undergoes diagnostic test at HOC.				
	3. Admission of Hospital Confinement (if necessary) If necessary, Medical Officer admits the patient for hospital confinement and is instructed to be admitted to the hospital.			
TOTAL		P	28 minutes	

OUR LADY OF LOURDES INFIRMARY

Km. 12, Carolina, Naga City

For more information, please Contact:

Dr. Vito C. Borja II, MHcA, CFP – City Government Department Head I / City Health Officer I

Email: ollicarolina15@yahoo.com