



Complaints – Illegal Vending

ABOUT THE SERVICE

NAGA CITY Peoples Mall and street vendors are registered with the NCPM. They are assigned a specific area within the mall or the city's business district where they can put up stalls and sell their wares. Those who violate the guidelines on vending should be reported to the NCPM. They are apprehended and their goods are confiscated.

Department / Office:		MARKET ENTERPRISE AND PROMOTIONS OFFICE		
Classification:		Simple		
Type of Transaction:		G2B - Government to Businesses		
Who may avail		Street Vendors		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
none				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Report Complaint Complainant proceeds to the NCPM and looks for the Market Superintendent or Guard on duty to report his complaint.		Obstruction: P 100.00 Illegal Vending: <i>1st Offense</i> P 300.00 <i>2nd Offense</i> P 500.00 <i>3rd Offense</i> P 1,000.00	10 minutes	Clerk on Duty Guard on Duty
	2. Inspection and Assessment of Area of Illegal Vending After hearing the report, the Guard on Duty proceeds to the reported area occupied by illegal vendors. The guard assesses the situation and determines if the complaint is reasonable.		10 minutes	Guard on Duty
	3. Apprehension If complaint is found reasonable. The guard apprehends the illegal vendor.		10 minutes	Guard on Duty
TOTAL		P	30 minutes	



MARKET ENTERPRISE AND PROMOTIONS OFFICE

2/F, Naga City People's Mall, Gen. Luna St., Naga City

For more information, please contact:

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