

**RESOLUTION NO. 2014-135**

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**RESOLUTION CONGRATULATING THE BICOL MEDICAL CENTER (BMC)  
AND ITS QUALITY MANAGEMENT SYSTEM TEAM FOR HAVING SECURED  
CERTIFICATION FROM THE INTERNATIONAL STANDARD ORGANIZATION  
(ISO):-**

Proponents: Councilor Nathan Sergio  
CYO Councilor Marifloriann Eunice Perez

**WHEREAS**, the grant of ISO Certification to the Bicol Medical Center (BMC) was announced on April 29, 2014 immediately after the conduct of *State 2 Audit* by the ISO's TUV SUD or *Technischer Uberwachungsverein* (Technical Inspection) team composed of 3 auditors and 1 technical expert;

**WHEREAS**, this positive development made the Bicol Medical Center the first DOH retained hospital to be ISO Quality Management System 9001:2008 Certified in Southern Luzon, covering the scope Hospital Management and Healthcare Services;

**WHEREAS**, the BMC attempt for ISO Certification was officially launched in December 2012 but preparations were made much earlier; BMC have undergone stringent processes leading to the Stage 1 and Stage 2 Audits;

**WHEREAS**, this remarkable feat deserves public acknowledgment and approval;

**WHEREAS**, the ISO Certification is not only a source of pride but a continuing challenge towards excellence, thus this bode well for the people of Naga City and the Bicol Region, as the Bicol Medical Center (BMC) is compelled to live to its name;

**WHEREAS**, to date, there has already been a marked improvement in the quality of service in the BMC and in the facilities and equipments for healthcare purposes;

**NOW, THEREFORE**, on motion of Hon. David Casper Nathan A. Sergio, duly seconded by Hon. Gabriel H. Bardado Jr., Hon. Cecilia Veluz-De Asis, Hon. Esteban Greg R. Abonal III, Hon. Maria Elizabeth Q. Lavadia, Hon. Elmer S. Baldemoro, Hon. Mila S.D. Raquid-Arroyo, Hon. Jose A. Tuason, Hon. Ray-An Cydrick G. Rentoy and Hon. Vidal P. Castillo;

**BE IT RESOLVED**, as it is hereby resolved, to congratulate the Bicol Medical Center (BMC) and its Quality Management System Team for having secured the certification from International Standard Organization (ISO).  
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**LET COPIES** of this Resolution be furnished the City Mayor for his concurrence; Congresswoman Maria Leonor G. Robredo, for her information; the Regional Director of Department of Health (DOH) and Dr. Efren Nierva, Hospital Director, Bicol Medical Center (BMC), for his information and files.

APPROVED.

Adopted: May 13, 2014.

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**WE HEREBY CERTIFY** to the correctness of the foregoing resolution.

**GIL A. DE LA TORRE**  
Secretary to the  
Sangguniang Panlungsod

**NELSON S. LEGACION**  
City Vice Mayor  
& Presiding Officer

**CONCURRED:**

**JOHN G. BONGAT**  
City Mayor