



REPUBLIC OF THE PHILIPPINES
OFFICE OF THE CITY MAYOR
City of Naga



EXECUTIVE ORDER NO. 2018 - 007

**ESTABLISHING THE NAGA CITY PERMANENT ACTION TEAM (NCPAT),
DEFINING ITS COMPOSITION AND FUNCTIONS:-**

WHEREAS, based on Article II, Section 27 of the 1987 Constitution, emphasizes that the State shall maintain honesty and integrity in the public service and shall take positive and effective measures against graft and corruption;

WHEREAS, pursuant to Executive Order No. 6 "Institutionalizing the 8888 Citizen's Complaint Hotline and Establishing the 8888 Compliant Center." The said hotline center shall serve as a mechanism where citizens may report their complaints and grievances on acts of red tape, as defined under RA No. 9485;

WHEREAS, Department of the Interior and Local Government (DILG) Memorandum Circular No. 2017 - 109 dated 23 August 2017 was released for the purpose of the establishment of Permanent Action Team for the Implementation of Citizen's Complaint Hotline 8888;

WHEREAS, the Naga City Permanent Action Team (NCPAT) will serve as an auxiliary arm in giving appropriate actions and solutions in addressing the issues and concerns of our constituents.

NOW, THEREFORE, I, JOHN G. BONGAT, Mayor of the City of Naga, by virtue of the power and authority vested in me by law, do hereby order:

Section 1 COMPOSITIONS. The Naga City Permanent Action Team (NCPAT) is composed of the following;

Team Head: **MS. ELIZABETH R. VALIENTE**, City Mayor's Office - Internal Audit System (CMO - IAS)

Members: **MR. NOLASCO E. JESALVA**, City Human Resource Management Office (CHRMO)

MR. HUBERTO I. URSUA, I - Governance (I-Gov)

MR. RENEE ABSALON E. ABIADA, Communication Center (COMCEN)

MR. ANSELMO B. MAÑO, Naga City Local Government Unit Employees Association (NACILGUEA)

MR. NICHOLAS C. MOTOS, JR., I-Serve - City Events, Protocol and Public Information Office (CEPPIO)

MR. ARNEL S. LABRADOR, City Legal Office (CLO)

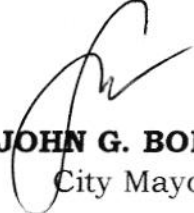
MS. LLIBETH LI. SANCHEZ, City Mayor's Office (CMO)

Section 2 FUNCTIONS. The NCPAT will perform the following functions and tasks but not limited to:


- a. Respond to the complaints sent through 8888 hotline related to City concerns;
- b. Make sound decisions aligned with existing laws, rules and guidelines in addressing the concerns sent through the 8888 Complaint Center;
- c. Consolidate complaint reports that will guide the team for evaluation purposes;
- d. Evaluate and investigate an office which is consistently reported as being negligent of duty, delaying transactions, and other valid reasons;
- e. Submit a report to the City Mayor's Office, and the copy furnished to the Department of the Interior and Local Government (DILG).

Section 3 EFFECTIVITY. This Executive Order shall take effect immediately.

Issued this 20th day of April, 2018 at the City of Naga, Philippines.


JOHN G. BONGAT
City Mayor

Attested by:


FLORENCIO T. MONGOSO, JR., CSEE
Department Head II and Acting City Administrator